

Summary of performance

## 2021



Providing affordable housing opportunities for local people on lower incomes

1,017

homes owned and managed



566 rented homes

233 partial ownership homes

165 extra care apartments (rent and partial ownership)

45 keyworker homes

autism designed homes

33 new homes built in 2021

19 rented homes

14 partial ownership homes



16

partial ownership homes bought back by the GHA and sold on again

In the last 12 years in total 117 partial ownership homes were sold back to the GHA and re-sold to new buyers

£10.2m

rental income received, of which 63% paid off the GHA's loans





99.9% rent collected

new homes under construction spread over two sites





spent on construction, all with local contractors

£2.24m

spent on maintaining properties

£90.5m

long-term loan to pay for building homes, paid off using rental income 3,639

repairs, routine maintenance and service checks carried out 99% of repairs completed on time



vacated rented homes were re-let

These were empty for 27.1 days on average for essential safety checks, redecoration and repairs (affected by a lockdown in 2021)







The GHA's 2-yearly residents' satisfaction survey shows

95%

would recommend living in a GHA home to friends and family





The financial support of States Housing (now part of Employment and Social Security) is vital to achieving positive results





