



Summary of performance

2019



Providing affordable housing opportunities for local people on lower incomes

960 homes owned and managed



69 new homes built

- 22 key worker homes
- 22 rented homes
- 17 partial ownership homes
- 8 autism friendly homes



- 534 rented homes
- 213 partial ownership homes
- 163 extra care apartments (rented and partial ownership)
- 42 key worker homes
- 8 autism-friendly homes

10 partial ownership homes resold back to the GHA

In the last 12 years in total 75 partial ownership homes were sold back to GHA and re-sold on to new buyers

£9.4m

rental income received, of which 66% pays off our loans



99.9% rent collected



55 new homes under construction spread across four sites

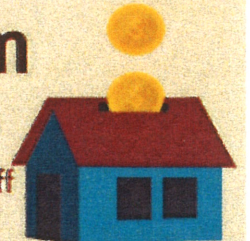


£15.63m

spent on construction, all with local contractors

£104.1m

long-term loan debt to pay for building homes, being paid off using rental income



£2.06m spent on maintaining properties

3,378 repairs, routine maintenance and service checks carried out
99.8% of repairs completed within deadlines

69 vacated rented homes were re-let
These were unoccupied for 15.4 days on average for essential safety checks, redecoration and repairs



The GHA's three-yearly resident satisfaction survey shows

95%

would recommend living in a GHA home to friends and family



The financial support of States Housing (now part of Employment and Social Security) is vital to achieving positive results.

The GHA is a not for profit company with an unpaid voluntary board of directors. Any annual surplus of income is reinvested back into the GHA to reduce our borrowings.

